



CARTF

October 7, 2022

SpringHill Suites, Boise/ ZOOM

MINUTES

Joshua Wickard- Public Defender (Chairman)
Michelle Weir- DHW, Family & Children Services
Ruth York-Children with Disabilities Representative
Sheila Sturgeon Freitas, PhD- Mental Health
Curtis Carper- Law Enforcement Representative
Melissa Osen- Foster Youth
James Curb – Homeless Education Liaison
Jill Robertson– Parent
OPEN– Victim Services Coordinator

Jennifer Tachell– Educator (Vice-Chairman)
Susan Bradford, MD – Pediatrician
Stacy Pittman- Child Advocate Attorney
Hon. Steve Clark- Civil Magistrate Judge
Madison Miles- Prosecuting Attorney
Tahna Barton – CASA
Hon. Mark Rammell- Criminal Magistrate Judge
Nadine McDonald – Juvenile Justice
Teresa Vance- Administrator of the Courts Representative

Mindy Peper – Task Force Support

Indicates **ABSENT**

Guests:

Welcome

Wickard welcomes everyone. CARTF reviews the September 2022 minutes. Vance makes a motion to approve the minutes as is, Pittman seconds, all in favor and so moved.

CARTF Nominations Update/ Changes on CARTF

CARTF discusses status regarding nomination packages. All applications except for Melissa Osen have been collected and are ready to be submitted. Now that the executive order and bylaws have been approved it should be an easy process to get the applications processed.

Molly Vaughn has submitted her resignation to CARTF. Her schedule has become too busy for her to be able to give CARTF the time she once was able to do. Peper will announce an open seat on the CARTF website for a victims witness advocate. Nominations/ applications for this will close on November 1, 2022.

September Delegation Debrief

The delegation who attended in person and virtually really felt that the meeting went well. We received great feedback from the local guests. They genuinely seemed to appreciate the time we took to go there. CARTF felt that it gave us an opportunity to really hear from the community and the issues and obstacles they are facing in terms of at-risk youth, children, and families.

CARTF will begin to travel twice a year, during the April and September meetings, rotating between northern, central, and eastern Idaho. In April 2023 CARTF will send a delegation to Pocatello. In September 2023, CARTF will send a delegation to Lewiston.

Local CARTF members will help arrange guests and venue. Peper will guide the logistics of the meeting, travel, etc.

Guest, Heather Cunningham, ICDVVA

Cunningham presents a power point presentation to CARTF. Attached to minutes.

IDHW Central Intake, Janet Fletcher

CARTF introduces self and welcomes Fletcher.

Fletcher has been with IDHW for 31 years and the last 10 in intake. Fletcher designed, staffed, and acquired the software for central intake. Staffed with social workers but also use PSR workers. Since COVID they have worked virtually from home which has advantages and disadvantages. The system allows for the employees to see each other's notes in real time. They currently have 23 employees, most of them social workers with experience in the field. Sometimes social workers need respite and they come to central intake for a break.

Central intake is open 24/7/365. Won't always get a live person, will leave message or request a call back and then will get a call back based on place in line, concern, and if they are law enforcement, etc. The issues with call volume and call backs are still issues—they aren't better or worse but still exist.

In 10 years, they have not seen an increase in call load between 12 am and 7 am. They have seen an increase up to 11:30 pm. They currently only have one person working between midnight and 7 but they do see that they will eventually have to change that model. They cover the whole state.

There has not been a big increase in cases assigned but there has been an increase in calls, partially because they support foster families after hours as well as supporting mental health facilities. Seeing increase in region 3 and 5 as well as Boundary County.

In the unit the supervisors screen all the priority 3 calls and one thing she has noticed in the last few months is that they are getting calls from the CACs and getting more information from them that they have not previously received. Feelings could be that the field workers (social workers and law enforcement) are busy getting safety plans together and then getting them over to CACs who is then calling.

Rammell mentions that in some counties there has also been a lot of turnover and so they are less experienced, they need training, and relationships have to be re-built. Fletcher said also turnover in supervisors means there is not historical perspective either.

Pittman says she thinks the word is out that if the judge wants information about what is going on in the home, they turn to statute 20-511A and a court-order investigation. Also, we are better training judges to what is available and to read between the lines regarding what is going on in a family. And finally, in some counties, there is a head-

butting between law enforcement and IDHW. There is also a lack of training in some of the more rural, smaller areas.

Weir mentions that there has been some good opportunity with rule 15 and the provision to use screening teams that come together to discuss cases prior to investigation. They can bring all the information they have about a family so a decision can be made to what direction to move in. Weir would like to see those screening teams used more often.

Across the nation, regarding intake, they look at the abandoned call rate and nationally it is 16% and in Idaho it is 11%, so doing well. Also seeing law enforcement only holding 2 to 3 minutes, so many times officers ask dispatch to call, which is hard. Important that the officers in rural areas have work cell phones to use. The average wait time in Idaho is 5 minutes and 31 seconds. Court and law enforcement are the only ones who can email and fax central intake. Get about 5000 a year.

Schools also are calling. Trying to re-train the schools to know that if it is immediate crisis, call 911. Also sharing mental health resources with them. One thing they would like schools to not do is save up all their reports at one time and instead call them in as they occur. Also, the person who witnesses it is the preferably the one who calls, so that they can answer questions.

If a pediatrician, and don't have time to wait, leave a voicemail, don't request a call back, because the call backs take all day to get to.

McDonald asks how central intake prefers third-party information that comes to an MDT via a referral. Fletcher says they should call central intake. If its duplicate information, then it just updates the report but sometimes it is new information that can make a difference.

Task Force thanks Fletcher for attending and sharing the information.

Conference Updates

Peper updates task force about conference. Currently have 128 registered. All credits (POST, CLE, CEUs) have been approved. Venue is set, speakers are ready, catering has been ordered. Peper has touched base with AV, caterers, speakers, and videographer to ensure we are ready.

Subcommittee Updates

CFRT--Barton and Weir report that they are still searching for an analyst for CFRT. The position is open. It took a little bit to get it opened because they were working on getting all the agreements in place with vital stats.

Grants—Peper reports that one grant came in for this cycle. The grants subcommittee will review and score it during the conference and make its recommendation to CARTF at the November meeting.

Publications—the publications subcommittee needs to get together and discuss the DVD, activity books, and brochures.

Legislative subcommittee- as the new legislative session approaches, it is time for this subcommittee to start meeting on a regular basis and reporting back to CARTF.

2023 Planning

CARTF begins the process of planning for 2023. Dates for 2023 meetings will be:

January 6- Virtual Only

February 3- Boise/ Hybrid

March 3- Boise/ Hybrid

April 7- Pocatello/ Hybrid

May 5- Boise/ Hybrid

July 14- Virtual Only (9-12)

September 8- Lewiston/ Hybrid

October 6- Boise/ Hybrid

October Conference- TBD

November 3- Boise/ Hybrid

At the November meeting, CARTF will review 2022 strategies and activities surrounding the strategies. We will also plan guests and activities for 2023.

New Business

Adjourn

Next meeting will be November 4, 2022. This will be a ZOOM only meeting.